

## Mobile Device FAQ

1. How do you block your caller ID?
2. How to you block a caller?
3. How do I move icons around?
4. How do I create an icon group and name it?
5. How do you find a word on a Web page?
6. How do you uninstall an App?
7. Can I use an alphanumeric passcode?
8. How do I archive or delete email messages?
9. How do I send a group message? Use the mail2group App. See <https://sites.google.com/site/mail2groupsupport>
10. Can I configure my inboxes?
11. Can you remind yourself to call back later?
12. How do you refresh your browser?
13. Can I create custom ringtones? See <http://bit.ly/createringtones>
14. Can I take a photo while filming a video? Yes, but it's lower quality.
15. Can I save a web page to a PDF in iBooks?
16. After scrolling a long page, how do I get back to the top quickly?
17. Which Apps are draining my battery?
18. What are my favorite Apps? Apps are matter of personal preference but there are mine.
  - a. Documents 5 For managing documents
  - b. Photogene for editing photos
  - c. Mail2group for managing email contact groups
  - d. Jigsaw puzzle for relaxation
  - e. Calendars for reading your Google calendar
  - f. Cloud services for syncing, accessing and backing up files
19. Can I send voice messages?
20. How to retrieve an email from the Archive or Trash?
21. How do I clear the Google search box?
22. Can I add a mailbox to my Gmail?
23. How do I save or send an attachment?
24. Can I delete individual sites rather than all of my browsing history?
25. How do I turn off Predictive Text? Just press the Smiley on the keyboard.
26. How do I quickly locate an App? Use Spotlight Search.
27. How do I transfer photos to my device and vice versa?
28. How do I get music onto my device?
29. What happens if I lose my Apple ID password
30. How do I access the Control Panel and what's it for?
31. How do I turn on my back up?
32. Should I enable the iCloud Photo Library?
33. How much storage do I have on my device and on iCloud?
34. How much does additional iCloud storage cost.
35. What is the iCloud Control Panel for Windows?

36. How can I reduce the space taken up by my photos?
37. How do I use the App Store?
38. Can I print from my device?
39. How can I organize my Photos?
40. What are some good Apps for working with photos?
41. What are my favorite accessories?
  - a. Bluetooth keyboard/case
  - b. Camera connection kit
  - c. Earphones
  - d. Sandisk Wireless Flash Drive
42. How about Apps for transferring photos or songs?
43. What can I use iTunes for?
44. What is a good game App?
45. How do I use Siri?
46. What's the best way to reject a call?
47. How do you attach a photo to a text message?
48. What's the best file manager App? [Documents 5 by Readdle](#).
49. How do you use the Documents 5 App?
50. How do I use Cloud Services And what are they?
51. How I used my mobile device on the road
  - a. Weather forecast
  - b. Trip Itinerary
  - c. Map,location
  - d. Navigation
  - e. Research
  - f. Entertainment, Puzzles, etc.
  - g. Photography
  - h. Alarm clock
  - i. Shopping
  - j. Texting
  - k. Phone calls
  - l. Scheduling
  - m. Update web page
  - n. Download books to Kindle App
  - o. Compass
  - p. Flashlight
  - q. Check repair status
  - r. Track packages
  - s. Email or Text photos
  - t. Edit photos
  - u. Transfer photos from camera
  - v. Upload or download photos to/from Flickr, etc.
  - w. Review camera Metadata
  - x. Print docs on home printer while traveling